

Hours of Operation

Our regular hours of operation are 8 a.m. to 4:30 p.m. Monday through Friday. We are closed each day from noon until 1 p.m. for lunch.

For emergency after-hours care, the on-call physician can be reached by calling (317) 745-6160. A physician is always available after-hours for urgent needs. If your call is not answered within 30 minutes, please call back. Routine questions and prescription refills should be handled during regular office hours.

Appointments

Appointments can be made by calling (317) 718-2460.

To best meet your health care needs, we ask that patients arrive on time for scheduled appointments. If you are going to be more than 15 minutes late, please call the office as we may need you to reschedule. If you need to cancel an appointment, please do so no less than 24 hours in advance of your appointment time.

Although we make every effort to see you at the scheduled time, emergencies may sometimes delay us. In such cases, we will attempt to contact you as early as possible to notify you of the delay or to reschedule your appointment.

If you are a new patient, please arrive 15 minutes before your scheduled appointment. This will allow time for you to complete any necessary paperwork.

Referral Authorization

It is important to note that prior authorization through your insurance provider may be required before your visit.

Payment and Insurance

Our practice accepts a variety of insurance plans. Payment for services is required at the time of service and can be made by cash, check, Visa® or MasterCard®. If you have a health problem and cannot pay at the time of service, do not be discouraged from seeking care. Please call us to discuss your needs.

Billing questions may be directed to our patient accounts department at (317) 837-5566.

IMPORTANT NUMBERS

Appointments	(317) 718-2460
After-hours Emergency	(317) 745-6160
Life-threatening Emergency	911
Indiana Poison Control Center	1-800-222-1222
Hendricks Regional Health Emergency Department	(317) 745-3450
Hendricks Regional Health Immediate Care – Avon	(317) 272-7500
Hendricks Regional Health Immediate Care – Plainfield	(317) 839-7200

Hendricks
Nephrology
ASSOCIATES

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hendricksnephrology.com

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At Hendricks Nephrology Associates, our goal is to improve your quality of life while living with kidney disease. No matter the cause of your kidney disorder, our physicians treat the source of your problem and work to manage your disease.

Kidney disease is life-changing for many of our patients. Our experienced physicians understand your challenges and care for you with respect and compassion. We are thoughtful in our approach to your care, working with you to find treatment options that fit into your lifestyle and take into account your current, overall health.

Lifestyle changes may be necessary when combating kidney disease and we will partner with you to find solutions that will help you live a full life.

Our physicians accept newly-diagnosed patients and those who have a history of kidney disorders. We treat the following conditions:

- Kidney problems
- Hypertension
- Dialysis (Hemodialysis and Peritoneal Dialysis)
- Transplant follow-up

Prescriptions and Renewals

We want our patients to take an active role as a part of the health care team. One way to do this is by keeping an accurate record of the prescriptions and over-the-counter medications you are taking. Be sure to take your medication record to every appointment to update your physician. Medication record forms are available by request in our office or at hendricks.org/medication-record.

Our office staff will be happy to call in prescription refills to your pharmacy. We ask that you allow us 24 hours to call the pharmacy. For a prescription refill, call our office at (317) 718-2460. Please have the phone number and address of your pharmacy on hand.

Test Results

Our staff will make every effort to get lab, x-ray and pathology results to you as soon as possible. Please keep in mind that pathology reports routinely take two weeks, and other results are not typically available in our office for two to three days.

Our location at Hendricks Regional Health Danville offers patients the added convenience of a full range of laboratory and radiology services.

Hospital Admissions

Our doctors refer inpatient care to board-certified hospitalists (doctors who exclusively provide inpatient care) at Hendricks Regional Health Danville. We work closely with the hospitalists, who have direct access to medical office records.

Our Physicians



Robert Fialkow, MD

Dr. Fialkow received his medical degree from the State University of New York at Buffalo in 1972. He completed his residency at Wadsworth V.A. Medical Center – U.C.L.A and Baylor College of Medicine. In 1978, Dr. Fialkow completed a fellowship in

nephrology at the University of Arizona Health Sciences Center in Tucson. Prior to joining Hendricks Regional Health, Dr. Fialkow practiced nephrology in Kentucky, Missouri and Indiana. He has also taught clinical medicine and nephrology at medical schools in Arizona, Kentucky and, most recently, at the Indiana University School of Medicine. Dr. Fialkow is board-certified in internal medicine and nephrology.



Jared Fialkow, DO

Dr. Fialkow received his bachelor of science degree with honors from the University of Kentucky and his medical degree from the Philadelphia College of Osteopathic Medicine. He completed his residency at Louisiana State University at New Orleans and

at the University of Louisville. Dr. Fialkow completed his fellowship in nephrology from the Indiana University Department of Medicine, Division of Nephrology. He is a member of the American College of Physicians, Indiana State Medical Association, Renal Physician Association, National Kidney Foundation and the American Society of Nephrology. Dr. Fialkow is board-certified in internal medicine and nephrology.